

Pilates Retreat Portugal 2027 – Booking Terms & Conditions

These Terms & Conditions apply to all bookings for the Pilates Retreat at Vilafoia, Monchique, Portugal, taking place from **16–20 June 2027**, organised by **Julie Driver & Alison Salmond** ("the Organisers").

By paying your deposit, you confirm that you have read, understood and agree to these Terms & Conditions.

1. Booking Your Place

A booking is confirmed upon receipt of a completed booking form and a **non-refundable deposit of £500 per person**.

Places are allocated on a first-come, first-served basis and are not guaranteed until the deposit has been received.

2. Payment Schedule

The total retreat price is **£1,647 per person** based on two people sharing a room.

The remaining balance may be paid in **two interest-free instalments**, with the **full balance due no later than 18 March 2027 (90 days before the retreat commences)**.

Failure to pay the balance by the due date may result in your place being cancelled. Any monies paid, including the deposit, may be retained.

3. Cancellation by You

All cancellations must be made in writing by email.

The following cancellation charges apply:

- Deposit (£500): Non-refundable.
- Cancellation on or before **18 March 2027**: Any payments made above the deposit will be refunded incrementally:-
 - 70% of payment (minus deposit) on or before 18th January 2027
 - 50% of payment (minus deposit) on or before 18th March 2027
- Cancellation after **18 March 2027**: No refund will be given unless your place can be filled from a waiting list. If your place is successfully resold, any refund will be at the Organisers' discretion, less the non-refundable deposit and any unrecoverable costs.

Bookings may not be transferred to another retreat without prior written agreement.

4. Cancellation by the Organisers

In the unlikely event that the retreat is cancelled due to insufficient bookings, circumstances beyond our control or any other unforeseen event, participants will receive a full refund of monies paid to the Organisers.

The Organisers are not responsible for any additional costs incurred, including but not limited to flights, accommodation, travel arrangements, visas, insurance or other personal expenses.

5. Force Majeure

The Organisers cannot be held responsible for cancellation, delay or alteration of the retreat due to circumstances beyond their reasonable control, including but not limited to natural disasters, severe weather, fire, flood, pandemic, government restrictions, civil unrest, airline disruption or any other force majeure event.

Where possible, alternative arrangements or a credit towards a future retreat may be offered, but this cannot be guaranteed.

6. Travel Arrangements

Participants are responsible for arranging and paying for:

- Flights to and from Portugal.
- Valid passports and any travel documentation required.
- Any visas or entry requirements applicable at the time of travel.

Scheduled group transfers between Faro Airport and Vilafoia are included only at the advertised transfer times. Private transfers or transfers outside scheduled times are at the participant's own expense.

7. Travel Insurance

Comprehensive travel insurance is **strongly recommended** and should include cover for:

- Trip cancellation
- Medical treatment
- Emergency repatriation
- Personal belongings
- Flight delays or cancellation
- Personal liability

The Organisers accept no responsibility for uninsured losses.

8. Health & Participation

Pilates is a physical activity and participation is entirely voluntary.

By attending the retreat you confirm that:

- You are medically fit to participate.
- You will advise the Organisers of any injuries, medical conditions or pregnancy before the retreat.
- You accept responsibility for exercising within your own capabilities.
- You will immediately inform an instructor if you experience pain, dizziness or discomfort.

The Organisers reserve the right to refuse participation in any activity where they believe it may pose a risk to your health or safety.

9. Liability

Whilst every reasonable care is taken to provide a safe environment, participation is at your own risk.

The Organisers accept no responsibility for:

- Personal injury resulting from failure to follow instruction.
- Loss, theft or damage to personal belongings.
- Travel delays or missed connections.
- Services provided by third-party suppliers.

Nothing in these Terms excludes liability where it cannot legally be excluded.

10. Accommodation

Accommodation is based on a shared twin-room basis. Family rooms (x2) can be booked on a triple-shared basis.

If you have booked a shared room, every effort will be made to match roommates appropriately. Participants booking with a friend will automatically be allocated to share with their nominated person.

11. What's Included

Your retreat includes:

- Four nights' accommodation at **Vilafoia**.
- Full board (breakfast, lunch and evening meal).
- Pilates classes and educational workshops.
- Scheduled group airport transfers from Faro Airport.
- Use of retreat facilities.

12. What's Not Included

The retreat price does not include:

- Flights.

- Travel insurance.
- Alcoholic beverages.
- Private Pilates sessions.
- Optional excursions.
- Massage or spa treatments.
- Personal expenses.
- Airport transfers outside scheduled times.

13. Changes to the Programme

The Organisers reserve the right to make reasonable changes to the timetable, workshops, instructors or activities where necessary.

Such changes will not constitute grounds for cancellation or compensation.

14. Photography & Media

Photographs and video may be taken during the retreat for future promotional purposes.

If you do not wish to appear in photographs or videos, please advise the Organisers before the retreat begins and every reasonable effort will be made to respect your wishes.

15. Behaviour

We aim to create a welcoming, respectful and supportive environment for everyone.

The Organisers reserve the right to ask any participant whose behaviour is disruptive, abusive, unsafe or inappropriate to leave the retreat without refund.

16. Special Dietary Requirements

Reasonable efforts will be made to accommodate dietary requirements where notified in advance.

Whilst the venue will do its best to cater for allergies and intolerances, the Organisers cannot guarantee an allergen-free environment.

17. Privacy

Personal information supplied during the booking process will be used solely for administering your booking, communicating important retreat information and complying with legal obligations. Your information will not be shared with third parties except where necessary to deliver the retreat or without prior consent on a group What's app chat in order to make it easier for fellow participants to find each other for scheduled group transfers.

18. Governing Law

These Terms & Conditions shall be governed by the laws of England and Wales, and any disputes shall be subject to the exclusive jurisdiction of the courts of England and Wales.

19. Acceptance

Payment of the booking deposit confirms acceptance of these Terms & Conditions in full.